Dear Members of the City Council,

The following is a summary of recent activities over the past week:

## **Code Enforcement**

**500 Block of Bernard St:** Responded to a report of transient male in a garage on a vacant property scheduled to be demolished. Male gained access through an open construction gate. The vacant structures had holes in all the walls where someone had removed all the copper wire and pipes. Male was told to leave and cease trespassing by the responsible contractor with Code Officers standing by and he complied.

2900 Block of Bristol: Transient encampment is constructed under the 73/55 freeway along a flood channel. Orange County is responsible and was notified. The occupant keeps moving his camp from one spot to another. Made contact with the transient occupant and made him aware of the complaints. Male said he was from Anaheim and would clean up the area and leave Costa Mesa. Gave male trash bags to aid in his cleanup.

**1200 Block of Belfast Ave:** Report of syringe at the side of the street. Visited location and observed the syringe where reported. Observed children playing across the street. **Called PD to collect the syringe and made the parent aware to keep children from the area. Syringe collected.** 

**1900 Block of Meyer:** Constant issues with transients camping and drug use on the business property. **Previously suggested for the owner to post "No trespass/no loiter" signs and call PD. Owner still has not posted signs.** 

**2100 Block of Harbor Blvd:** Group of transients blocking the public sidewalk with multiple carts and various items. **Outreach workers from the NHS team visited the location and had the group move the items from the sidewalk.** 

## Outreach

**EMERGENCY HOUSING:** Outreach assisted a long time client who has been asked to leave his temporary placement. Outreach contacted the outreach worker at Salvation Army in Fullerton and the worker was able to pick the client up the same day and take him to do an intake, meet with a case manager, and now the client is able to stay temporarily while Outreach works on a permanent placement.

**MENTAL HEALTH LINKAGE:** Outreach linked a client who was incarcerated and recently released to meet with County Mental Health. He was also linked to Volunteers of America. He was told to follow up with these leads and Outreach will assist him as needed. Outreach also linked a chronically homeless female client to County mental health to discuss obtaining mental health assistance.

**MENTAL HEALTH LINKAGE**: Outreach linked a client who was placed in Permanent Supportive Housing with County Mental Health as client suffers from severe depression.

**SOCIAL SERVICE LINKAGE:** Outreach completed a home visit a high-needs client in Fullerton to schedule her SSI appointment for benefit reinstatement. During that visit, Outreach also set up her new Trac phone, her cable installation and submitted a work order request with the property manager of the complex to address maintenance issues.

**SUBSTANCE ABUSE LINKAGE:** Outreach Linked homeless female to OC Links as a referral to a substance abuse program for detox.

**PERMANENT SUPPORTIVE HOUSING (PSH):** This week, Outreach has submitted 5 assessments for permanent supportive housing. One off these assessments was on an elderly woman who lives in her car. She scored an 8 which makes her eligible for PSH. Outreach is now waiting for her to return her disabling verification form.

**INCOME LINKAGE:** Outreach met a client at the social security office to apply for disability insurance. While waiting on a decision from Social Security, the client can also apply for temporary disability through the state. During the week, the client met with Mercy House to fill out paperwork for financial assistance in the event that he finds a room to rent.

FIELD SUPPORT: Outreach has been following up with a client who interviewed for jobs at Empire Leader Development and Medex. Outreach was contacted by a church volunteer regarding resources for dental services for his client. The client was then linked to Bay Mesa Dental in Costa Mesa with an appointment for an exam and other dental services. Outreach is also working with the Canadian Consulate to complete the paperwork for a senior client to reconnect back to Canada.

**FIELD SUPPORT:** Outreach contacted a client's Care Coordinator at County Mental Health in regards to client's case once he is released from his 90-day program in Garden Grove. He will then be transferred into outpatient program through the county and afterwards, he will be transferred to his post treatment program. Outreach is also continuing to provide follow up support regarding a recently housed and severely mentally ill client in Fullerton.

**FIELD SUPERVISION:** Outreach completed a ride along with Code Enforcement, in which Outreach contacted homeless individuals who wanted assistance. Also, Outreach received and responded to calls from CMPD.

**INTAKE:** Outreach completed an intake on a client who states he has been in Costa Mesa for 45 years. He is a referral from another chronic homeless client who was recently housed. The client has been living on the streets, in his car or in various motels.

**INTAKE**: Outreach made contact with a new senior client. He has lived in Costa Mesa for 12 years and is looking for housing.

Outreach completed an intake housing assessment. The client scored high enough for Rapid Re-Housing through Mercy House. He is currently living at a friend's house and when that is no longer an option, he will then be living out of his car.

Outreach also performed intakes this week on 2 women that are currently homeless. They are both friends and each one has a child under the age of 6 years old. Outreach told them to bring back proof of residency and one did. However, they stated they would like placements outside of Orange County so their cases will now be considered possible reconnections.

Outreach met two other new clients and both clients have met the residency criteria for our program. At this time, both clients only desire housing assistance and no other resources.

**NEW CLIENT:** Outreach was introduced to a client at LOTS at the Crossing Church. She was a young female from North Carolina who stated the rehab she was enrolled in closed and the residents were now on the street; however she would be entering another rehab on Monday as soon as her insurance was confirmed. Until then, she stated she was going to be on the streets. Outreach spoke with her mother and her mother agreed to put her up in a motel until Monday, as the client has never lived on the streets. Outreach will follow up with the mother and daughter to ensure she entered her new sober living placement.

**NEW CLIENT:** A parent came into the office from Illinois looking to speak to the team about finding his son who has been in Costa Mesa since the mid-2000's. The client did not want to go with his father, thus he was given information to attain an ID and General Relief. He will be returning for an intake next Monday.